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20 September 2011

Hi Colin, Andre and the DataTrac Team

In October 2008 I started with Rencap37, as the Financial Administrator in the Real Estate Industry, focusing on Rentals in the Midrand Area.

I was introduced to the DataTrac system and like a typical woman constantly asks the question "could you not do this or that" I was never, ever disappointed in the response and the results from Colin and his Team. Andre has always handled me with the greatest respect and patience – Thank you Andre.

Data Trac has offered us a system that is fast, user friendly, efficient and compatible with TPN (Tenant Profile Network) with the press of a button. This feature is a major advantage to the program. We are constantly searching for excellence to keep our Landlords and Tenants satisfy with Excellent Service. This is the only action that will place us above our competitors. Data Trac & TPN has offered us the facility to monitor our business and to keep on building a healthy business in difficult economic times.

The facility to create contracts and renewal lease agreements, with the press of a button, has save time and has cut our overhead cost with more than 50%. I am able to complete my renewal lease agreements 2 months in advance. Deposit top-ups are automatically created by DataTrac system. Levies, rates & taxes are easily created by the recurring invoice method and monitored by the System.

The full financial operation of 222 tenants and 185 Landlords is easily handled by me. I run all my Tenant invoices and statements in less than 20 minutes and the invoices and statements are automatically emailed to each tenant. What a pleasure!!

Once again - Thank you Colin for always being there, with a quick and positive response.

I confidently recommend DataTrac with all its features to any Agency in the Real Estate Industry.

Nillia van Jaarsveld.

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