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15th June 2010

DATATRAC SOFTWARE
COLIN RULE
21 Navesink Drive
Plettenburg Bay
6312

BY E-MAIL: colin@DataTrac.co.za

Dear Colin

RE: DATATRAC PROPERTY MANAGEMENT SOFTWARE EXCEEDING EXPECTATIONS

e Property Solutions would like to thank you for being able to be part of a dynamic team, dedicated to the ongoing development and implementation of a Property Management Software Programme, that meets every need in respect of managing a rental property business.

We have been in the market for such a programme for the past two and a half years however were never able to find a system that catered for our every need in respect of managing rental properties and the business alike. Most programmes were exorbitantly priced, aimed at larger companies or merely catered for one aspect of what is required to run a rental / property management business but not the business as a whole.

After dissatisfaction with our previous software we embarked on a search for a software programme that would suit our every need in respect of managing rental properties as well as the business and came across www.DataTrac.co.za on the internet in May of this year. Our first engagement with you being a demonstration (remotely run via the internet and communications via Skype) with a detailed overview of what the system has on offer.

Being impressed with the initial demonstration of what was on offer we (with scepticism initially) laid out the initial fee and committed to the ongoing service fee with high expectations. It needs to be noted that the cost of the programme was believed to be realistic and affordable.

The programme was loaded from a remote location (your offices in Plettenburg Bay) by a team of professional individuals. These individuals have made a significant contribution in loading and ensuring the programme is operational in every aspect. You have a dynamic team who are always prepared to assist and "know what they are talking about!".

My biggest concern was how were we going to get training on the new software and all I can say is WOW!... Training has been awesome – I don't need to leave my office! Thus far it has been an exciting journey getting training and advice on every aspect of the software, step by step, with detailed explanations for every process / procedure. The DataTrac team are always available to answer questions and your systematic training approach is meeting my every need in respect of structuring my business to operate as a, "well oiled machine", as they would say.

The reporting functions are of an exceptionally high standard and give one the tools necessary to run a successful rental management business.

The uniqueness of DataTrac I believe is that the programme is designed with the end user in mind and the complete management of the rentals, business and trust account alike. An added advantage I believe is your willingness to investigate all new suggestions and recommendations to add value to the end users use of the programme. I believe you and your team have made no compromise in respect of functionality and support of DataTrac.

So far my every expectation has been met and in some instances even more.

I look forward to our ongoing association.

Kindest regards,



REINHARD EIFLER
MANAGING MEMBER